

**Los Angeles County**  
**Metropolitan Transportation Authority**  
**Office of the Inspector General**

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**Review of Suspicious Bills Sent to  
Metro Departments**

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Case No. 13-AUD-02

August 29, 2012



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**Metro**

**Los Angeles County  
Metropolitan Transportation Authority**

Office of the Inspector General  
818 West 7<sup>th</sup> Street, Suite 500  
Los Angeles, CA 90017

213.244.7300 Tel  
213.244.7343 Fax

Date: August 29, 2012

To: Chief Executive Officer  
Board of Directors

From:   
Jack Shigetomi  
Deputy Inspector General - Audits

Subject: Review of Suspicious Bills Sent to Metro Departments (Report No. 13-AUD-02)

## **EXECUTIVE SUMMARY**

The Audit and Investigations Units of the Office of the Inspector General (OIG) conducted a review of seven suspicious bills received by Metro Departments. On August 1, 2012, the OIG received information from the Division 8 Transportation Manager of an apparent scam bill. The bill was mailed to the division by a company named UST.<sup>1</sup> The bill showed a total amount due of \$425 for “telecom maintenance agreement.” Division staff had no prior business relations with UST and had not previously heard of the company. Subsequently, we found that UST sent similar bills to the addresses of six other Metro departments.

Our investigation determined that UST sent scam mailers to Metro departments that look like bills or invoices. We also found that UST has a history of mailing deceptive mailers to businesses and government agencies for telecom maintenance warranty agreements. It is illegal under Federal law to mail a solicitation in the form of an invoice or bill unless it contains a conspicuous disclaimer that states the mailer is in fact a solicitation. The scam mailers UST sent to Metro did not contain the required disclaimer. If even a small percentage of recipients respond to the mailers and remit payment, UST stands to profit because it provides no service.

We promptly notified Metro officials of the scam to preclude any payments to UST. Metro management took immediate action to alert Metro staff of the scam UST bills. We also searched the Financial Information System database and found that no payments had previously been made to UST or US Telecom. In addition, we filed complaints against UST with the California Attorney General, California Department of Consumer Affairs, Federal Trade Commission, US Postal Inspection Service, and the Better Business Bureau.

This review is not an audit; therefore, Government Auditing Standards are not applicable to this review.

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<sup>1</sup> According to the Better business Bureau, UST has also used the following alternate names: US Telecom, U.S. Telecom, UST Dry Utilities, Inc., UST Inc., and UST Development, Inc.

## BACKGROUND INFORMATION

### Federal Law

Title 39, United States Code, Section 3001, makes it illegal to mail a solicitation in the form of an invoice, bill, or statement of account due unless it conspicuously bears a notice on its face that it is, in fact, merely a solicitation. This disclaimer must be in very large (at least 30-point) type and must be in boldface capital letters in a color that contrasts prominently with the background against which it appears.

The disclaimer must not be modified, qualified, or explained, such as with the phrase "Legal notice required by law." The disclaimer must be the one prescribed in the statute, or alternatively, the following notice prescribed by the U.S. Postal Service: THIS IS NOT A BILL. THIS IS A SOLICITATION. YOU ARE UNDER NO OBLIGATION TO PAY THE AMOUNT STATED ABOVE UNLESS YOU ACCEPT THIS OFFER.<sup>2</sup>

### Scam Mailers

UST mailed scam mailers designed to look like bills to the addresses of at least seven Metro departments (see copy at Attachment A). The scam bills give the impression that service has been rendered and payment is due. All of the scam bills from UST showed the following information:

- "July 25, 2012" as the date on the scam bill.
- "Los Angeles County Metropolitan Transportation Authority" as the "Bill To" and "Ship To" agency; but each bill showed the street address of the Metro department that received the bill.
- "P.O. Box 970, La Verne, CA 91750-0970" as the address of UST.
- "Telecom Maintenance Agreement" as the description of the services rendered.
- "\$425.00" as the amount due.
- "Net 30 days" as the payment terms.

The front or back of the UST scam bills did not contain the disclaimer required by Title 39, United States Code, Section 3001.

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<sup>2</sup> Source: United States Postal Inspection Service.

## DETAILS OF REVIEW

### A. Internet Search

On August 2, 2012, we searched the internet for UST and matched the mailing address, 1-800 number, and fax number on the UST mailer to the website of US Telecom (web address at [www.us-telecom.com](http://www.us-telecom.com)). However, when we visited this website on August 22, 2012 we found that UST/US Telecom's website is no longer available. A message at this website states: "this site is under construction and coming soon." We also phoned the 800 number on the scam bill mailed to Metro. A recording stated: "Thank you for calling US Telecom...Please wait for the next available operator." After about five minutes, no one answered and the music stopped.

Our search of the internet for information concerning UST/US Telecom found that numerous complaints have been filed against the company for deceptive sales practices. The complaints described deceptive practices that are similar to the scam bills received by Metro.

1. On June 6, 2012, the Connecticut Department of Consumer Protection announced an investigation that UST – US Telecom "sent invoices to state agencies, and may be targeting municipalities, schools, businesses and other government agencies for a warranty to cover preventive maintenance for technology services...the billing invoices gave no product information and no indication that a contract was in the offering, nor did it include advertising or solicitation purpose, giving the impression that the service was already rendered and payment was now due. The invoices in the amount of \$425 were mailed by UST – US Telecom to at least two agencies...The company is listed on numerous fraud alert websites; currently the Department is aware of hundreds of complaints about UST – US Telecom and its fraudulent billing practices...UST – US Telecom was cited recently by New York and North Dakota for deceptive practices in those states." (See Attachment B.)
2. On December 28, 2011, the Better Business Bureau (Eastern Washington, North Idaho and Montana region) issued an alert stating that US Telecom (aka UST) has a history of sending fraudulent invoices to businesses for "maintenance warranties." The alert included a sample copy of the fraudulent invoice, which is similar in appearance to the ones received at Metro. An April 10, 2012, update to the alert stated: "We have received multiple calls from businesses across the nation who report that the \$425 solicitation invoices they have received show US Telecom's address has changed to: P.O. Box 970 La Verne, CA 91750-1970.<sup>3</sup> As of April 10, 2012, the solicitation invoices still do not

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<sup>3</sup> The sample UST bill, dated November 25, 2011, on the Better Business Bureau website showed the following address for UST: 305 N. Sacramento Avenue Ontario, CA 91764.

state anywhere that they are a solicitation for business, and the company has a total of 261 complaints filed against them.” (See Attachment C.)

The Better Business Bureau servicing the Los Angeles area reported that UST (US Telecom) has an “F” rating. The primary reason for this rating is that in the last 12 months, the Better Business Bureau received over 520 complaints against UST for advertising/sales issues and billing issues concerning mailers designed to look like an invoice.

3. We found numerous postings/complaints about UST posted by individuals on the TrustLink<sup>4</sup> website. The postings about UST indicated that other people have received similar scam invoices from UST (see Attachment D). Examples of comments are:

- “UST Billing Scam – Like the Arkansas poster, we at the City of Wichita in Kansas have received multiple bills from this company. They do not say anywhere that it is a solicitation.”
- “Scam – fake invoice from US-Telecom – I received an invoice from these people dated 2/15/12. Same deal - \$425 for maintenance. Never heard of them before.”
- “\$425 Scam – My company received exactly what all of these other complainants are stating. \$425 for telephone maintenance. It’s a scam.
- “UST ‘cold’ invoice – Received an invoice for telecom maintenance/warranty. Have never heard of the company.”

**B. Search of Financial Information System Database**

We searched the Financial Information System to determine whether any Metro payments were made to UST, US Telecom, or the address on the scam bills. Our search of the FIS database did not find any payment to the company.

**C. Accounts Payable Procedures**

Three of the suspicious bills were sent by Metro Departments to Accounts Payable, and were subsequently referred to the OIG. These bills were not processed for payment. They were rejected because a valid purchase order was not listed on the bill.

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<sup>4</sup> TrustLink is an online platform that gives consumers the opportunity to rate and make comments about businesses that they have dealt with.

**D. Notification to Metro Officials of the Scam Bills**

We initiated the following actions to alert Metro staff about the scam bills being sent by UST.

1. On August 3, 2012, we notified the Controller of the scam UST bills so that she could alert Accounts Payable staff in the event an UST bill is submitted for payment. On the same day, the Controller responded and said that she has notified Accounts Payable staff.
  
2. On August 3, 2012, we coordinated with the Deputy Chief Information Officer to send a message out to all Metro staff to alert them of the fraudulent UST bills to preclude processing and paying such bills. On August 8, 2012, the Deputy Executive Officer Human Resources sent a message to all Metro email recipients advising them of the scam UST bills and providing the following information on how to avoid being a victim of such a scam:
  - Watch for solicitation disguised as bills,
  - Review all bills and invoices carefully,
  - Be especially wary of any bills from unfamiliar companies,
  - Know or have a list of the authorized vendors,
  - Verify all bills with the person who authorized and/or received the purchase, and
  - Forward all suspicious bills to the OIG office for investigation.
  
3. On August 6, 2012, we notified the Contract Administrator who oversees the Metro Purchase Card Program of the scam UST bills. On August 7, 2012, the Contract Administrator sent an email to all Purchase Cardholders advising them of the scam UST bills.

**E. OIG Filed Complaints with Consumer Protection Agencies**

On August 8, 2012, the OIG filed the complaints on behalf of Metro with the following agencies concerning the scam UST bills sent to Metro departments:

- California Department of Consumer Affairs
- California State Office of the Attorney General
- United States Postal Inspection Service
- Federal Trade Commission
- Better Business Bureau servicing the Los Angeles area

On August 9, 2012, the Public Inquiry Unit of the California Attorney General's Office responded to our complaint and stated: "We will write to the company that you have a complaint against and request a response from them."

## **Review of Suspicious Bills Sent to Metro Departments**

**Office of the Inspector General**

**Report No. 13-AUD-02**

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The Postal Inspection Service advised us that they entered the information we provided into their national Fraud Complaint System.

### **CONCLUSION**

The OIG investigation found that UST sent at least seven scam mailers to Metro departments that look like bills for an amount due of \$425 each. Our search of public websites found that numerous complaints have been filed against UST for deceptive practices, and the company has been cited by the states of New York and North Dakota for deceptive practices.

We promptly notified Metro officials of the scam to preclude any Metro payments to UST. Metro management took immediate action to alert all Metro staff of the scam UST bills. We also searched the Financial Information System database and found that no payments have previously been made to UST or US Telecom. In addition, we filed complaints against UST with the Federal and State agencies.

**Copy of Suspicious Bill**

**UST**

*Servicing your telecom needs.*

**P.O. BOX 970  
La Verne, CA 91750-0970  
PHONE# 800-217-9437  
FAX# 626-205-1133**

Date	Reference #
7/25/2012	1029655

Bill To
Los Angeles County Metropolitan Transportation Au 1 Gateway Plz Los Angeles, CA 90012-3745 

Ship To
Los Angeles County Metropolitan Transportation Au 1 Gateway Plz Los Angeles, CA 90012-3745

Web Site	This warranty covers preventative maintenance on all telecom system equipment, Including; Telephone instruments, switches and cabling. This is not for services rendered.	Terms	
www.us-telecom.com		<b>NET 30 DAYS</b>	
Quantity	Description	Rate	Amount
01	TELECOM MAINTENANCE AGREEMENT  <div style="text-align: center;">                     REJECTED <input type="checkbox"/>                      DUP <input type="checkbox"/> OTHER <input type="checkbox"/>                      DATE <input type="checkbox"/> FROM DEPT <input type="checkbox"/>                      NO/INVALID PO <input checked="" type="checkbox"/>                      OK'D BY: _____                 </div> <div style="text-align: center; color: red; font-weight: bold;">                     Accounts Payable                      JUL 30 2012                 </div>	\$425.00	\$425.00

Please remit to the above address	<b>Total</b> \$425.00
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*We Appreciate Your Business*

## Copy of Suspicious Bill



US-TELECOM, INC.  
P.O. Box 970, La Verne, CA 91750  
P: 800.818.9777 ■ F: 626.205.1133

### MAINTENANCE AGREEMENT TERMS AND CONDITIONS

**1. MAINTENANCE SERVICES:** US-Telecom, Inc. agrees to furnish all necessary service, including parts and labor, to maintain the Equipment in good working condition. US-Telecom, Inc. agrees to dispatch qualified technicians to the Equipment Location within three (3) hours, twenty-four (24) hours a day, seven (7) days a week after receiving notification of a Major Interruption of Service. "Major Interruption of Service" for purposes of this Agreement shall be defined as no incoming or outgoing telephone service, or no station to station service within Customer's Equipment system. Routine service requests will be responded to within twenty-four (24) hours of the Customer's request between the hours of 8:00 a.m. and 5:00p.m., Monday through Friday, Holidays excluded. Routine service requests for purposes herein is defined as any service call necessary to correct any other Equipment malfunction including but not limited to, repair of telephone instruments and other station equipment, distributor and house cabling which are malfunctioning or out of service. US-Telecom, Inc. agrees to replace or repair necessary parts without additional charge. Maintenance parts will be furnished on an exchange basis, and the replaced parts become the property of US-Telecom, Inc. Replacement parts may include reconditioned parts. Service provided under this Agreement does not assume uninterrupted operation.

**2. EXCLUDED SERVICES:** Maintenance service under this Agreement does not include repair or service resulting from or required as a result of: (1) neglect, theft, misuse or accidental damage of the Equipment; (2) alterations or modifications to the Equipment performed by other than US-Telecom, Inc.; (3) the failure of Customer to provide and maintain a suitable installation environment with all the facilities prescribed by US-Telecom, Inc. (including but not limited to proper electrical power, air conditioning or humidity control; (4) the use of the supplies or materials not meeting US-Telecom, Inc. specifications; (5) the use of the Equipment or other than the purposes for which it was designed; or; (6) electrical work external to the Equipment or service connected with Equipment relocation, reconfiguration or additions.

**3. ADDITIONAL SERVICES:** If persons other than authorized US-Telecom, Inc. representatives perform maintenance or repair to the Equipment, and US-Telecom, Inc. is required to restore the Equipment to good operating condition by reason thereof, or if the Customer requests service outside the scope of this Agreement, such repair of service will be furnished at US-Telecom, Inc. applicable rates for time and material than in effect.

**4. EQUIPMENT ACCESS:** In performance of all these services, US-Telecom, Inc. shall have, and the Customer hereby grants, full and unrestricted access to the premises on which the Equipment is located. US-Telecom, Inc. responsibility for repair shall be limited to the Customer's side of interconnecting devices connecting the Equipment to the telephone system operated by the utility service, or in the absence of interconnecting equipment, to the Customer's side of the point of connection between Customer's Equipment and utility service.

**5. TAXES:** In addition to the charges due under this Agreement, the Customer agrees to pay amounts equal to any taxes resulting from this Agreement, or any activities hereunder, exclusive of taxes based upon US-Telecom, Inc. net income.

**6. TERM; RENEWAL:** The term of this Agreement shall commence on the effective date set forth on the face of this Agreement and shall continue for a period of One (1) year. This Agreement is renewable at the discretion of US-Telecom, Inc.

**7. ADDITIONAL EQUIPMENT:** If equipment is added to the Equipment set forth on the face of this Agreement by execution of a Schedule by authorized representatives of US-Telecom, Inc. and Customer, a new monthly rate will be computed, after its warranty period, to take into account the cost of servicing and maintaining the equipment added.

**8. LIMITATION OF LIABILITY:** In the performance of this Agreement, US-Telecom, Inc. shall be liable only for the expenses of providing routine repair and maintenance service. Further, no liability will arise if the performance of such service is prevented by described government emergencies, civil disturbance, strikes, or other causes beyond US-Telecom, Inc. control. Customer agrees that neither US-Telecom, Inc., its agents or employees shall be liable for any loss or damage to the Equipment or other property or injury or death of the Customer's agents, employees or customers arising in connection with the maintenance services provided by US-Telecom, Inc. under this Agreement unless such loss, damage, injury or death results solely from the gross negligence or willful misconduct of US-Telecom, Inc. officers, its agents or employees.

IN NO EVENT SHALL US-TELECOM, INC., ITS AGENTS, OR EMPLOYEES, BE LIABLE FOR INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, ANY LOSS OF BUSINESS, DAMAGE, OR EXPENSE DIRECTLY OR INDIRECTLY ARISING FROM CUSTOMER'S INABILITY TO USE THE EQUIPMENT EITHER SEPARATELY OR IN COMBINATION WITH ANY OTHER EQUIPMENT OR FROM ANY OTHER CAUSE)

**9. ENTIRE AGREEMENT:** The provisions contained in the Agreement constitute the entire Agreement by and between the Customer and US-Telecom, Inc. and all prior discussions or agreements, whether oral or written, are incorporated within US-Telecom, Inc. is not bound by any representatives or inducements not set forth herein.

**10. GENERAL:** This agreement may not be amended except in writing, and signed by a duly authorized officer of both parties.

Any attempt to assign or transfer any of the rights, duties, or obligations herein shall render such attempted assignment or transfer null and void.

The laws of this state shall in all respects govern this agreement. The parties hereby agree that any dispute relating to the services hereunder shall be subject to the courts of appropriate jurisdiction.

US-Telecom, Inc. reserves the right to withhold without liability, but with prior written notice, any services authorized by the Customer under this Agreement if the Customer is delinquent in payment for any service, and to change the credit terms herein when, in US-Telecom, Inc. opinion, the financial condition of previous payment record of the Customer so warrants.

In the event of any proceedings, voluntary or involuntary, in bankruptcy or insolvency by or against the Customer, or in the event of the appointment, with or without the Customer's consent, of an assignee for the benefits of creditors, or of a receiver, US-Telecom, Inc. failure to exercise any of its right hereunder shall not constitute or be deemed a waiver or forfeiture of such rights.

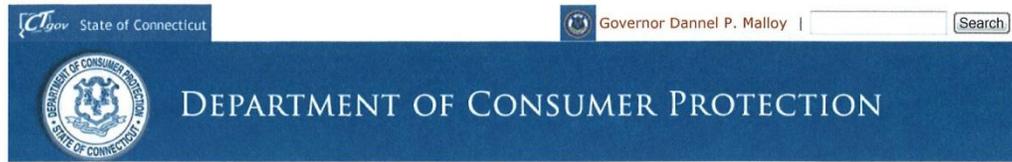
Stenographic, typographical, and clerical errors are subject to correction.

Any notices required to be given hereunder shall be given in writing at the address of each party set forth below or to such other address as either party may substitute by written notice to the other.

Customer represents that Customer is the owner of the Equipment specified under this Agreement, or, if not the owner, has authority from the owner to include the Equipment under this Agreement.

# Connecticut Department of Consumer Protection

DCP: Department Launches Investigation into UST – US Telecom for allegedly sending ... Page 1 of 2



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William M.  
Rubenstein  
Commissioner

Consumers  
Licensees and Applicants  
Information A - Z  
Laws & Regulations  
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## PRESS RELEASE

Department of Consumer Protection  
165 Capital Avenue  
Hartford, Connecticut 06106



William M. Rubenstein  
Commissioner

FOR IMMEDIATE RELEASE

June 6, 2012

### Department of Consumer Protection Launches Investigation into UST – US Telecom

*Company allegedly sending bogus invoices to public organizations*

HARTFORD, June 6 – The Department of Consumer Protection has launched an investigation into a company that has sent invoices to state agencies and may also be targeting municipalities, schools, businesses and other government agencies, for a warranty to cover preventative maintenance for technology services. Department of Consumer Protection Commissioner William M. Rubenstein is warning organizations to be alert to this and similar solicitations and billing-related scams.

"We have been notified by State agencies that received these invoices; they indicate they are not working with UST or US Telecom for warranty services, and are unfamiliar with them as vendors," Rubenstein said today. "We've discovered that UST – US Telecom was cited recently by New York and North Dakota for deceptive practices in those states."

The billing invoices gave no product information and no indication that a contract was in the offering, nor did it include advertising or solicitation purpose, giving the impression that the service was already rendered and payment now due. See sample at [this link](#).

In Connecticut, invoices in the amount of \$425 were mailed by UST – US Telecom to at least two state agencies: the Department of Motor Vehicles and the Department of Education. Invoices may have also been sent to school districts and municipal agencies, as occurred in cities nationwide before the scam was identified.

"Businesses, schools and local and state government offices should watch for these "invoices" from UST or US Telecom, and should not send payment," Rubenstein said. "Meanwhile, my office is undertaking an investigation into this company for its deceptive practices."

The company is listed on numerous fraud alert websites; currently the Department is aware of hundreds of complaints about UST – US Telecom and this fraudulent billing practice.

UST Development, Inc. does business as UST and US Telecom, and is a California corporation with its principal place of business at 305 North Sacramento Avenue, Ontario, California, but is currently using the mailing address of PO Box 970, Laverne, California.

To help organizations avoid being defrauded by these or any bogus invoices, the Department of Consumer Protection advises fiscal staff to:

- Watch for solicitations disguised as bills. Fake invoices are sometimes marked with the notice "This is not a bill."
- Review all bills and invoices carefully. Be especially wary of any from companies that you are unfamiliar with.
- Know the vendors you use regularly, and keep a list.
- Make sure you have effective internal controls in place for the payment of invoices.
- Verify all invoices with the person who authorized the purchase.

Anyone who has received an "invoice" from UST or US Telecom for unordered, undelivered or unsolicited services is encouraged to notify the Department of Consumer Protection at [dcp.tradepactices@ct.gov](mailto:dcp.tradepactices@ct.gov) or call 1-800-842-2649.

-end-

Media Contact: Claudette Carveth

<http://www.ct.gov/dcp/cwp/view.asp?Q=505602&A=4187>

8/1/2012

## US Telecom Fools With Fraudulent Invoices

12/27/2011

Tools | Print RSS Bookmark & Share 

December 28, 2011

A local business has informed our BBB that an F-rated company, US Telecom (aka UST Development, Inc.) based in Ontario, CA is soliciting in our region. US Telecom has a history of sending fraudulent invoices to businesses for 'maintenance warranties' in the amount of \$175.00 to \$350.00. See below for an example of the solicitation. **These invoices are solicitations for business, not an actual bill. You are not obligated to pay this amount to US Telecom/UST Development, Inc.** This company has had 139 complaints filed in the past year, and many have gone unanswered. Per Title 29, United States Code, Section 3001, it is illegal to mail a solicitation in the form of an invoice, bill, or statement of account due unless it conspicuously bears a notice on its face that it is, in fact, merely a solicitation.

**April 10, 2012 Update:** We have received multiple calls from businesses across the nation who report that the \$425.00 solicitation invoices they have received show US Telecom's return address has changed to: P.O. Box 970 La Verne, CA 91750-1970. As of 4/10/2012, the solicitation invoices still do NOT state anywhere that they are a solicitation for business, and the company has a total of 262 complaints filed against them.

**BBB Recommendation:** File a complaint with your state Attorney General as well as with your local US Postal Inspector. To find the Postal Inspector that services your area, visit this [website](#).

To see further information about US Telecom/UST Development, Inc., see their [BBB Business Review](#). If you have any questions about these invoices, feel free to contact Chelsea Dannen, PR & Media Specialist at 509-232-0529 or [cdannen@spokane.bbb.org](mailto:cdannen@spokane.bbb.org).

## Postings on TrustLink

U S Telecom Reviews - Telephone Communications Service - Ontario, CA

Page 2 of 5

 0 Answers **\$425.00 SCAM**

My company recieved exactly what all of these other complaints are stating. \$425 for telephone maintenance. It's a SCAM. I called and spoke with a live person that stated this is an "offer". It certainly does NOT look like and offer.

» [Bookmark](#) | » [Send a Message](#) |

Posted on 4/6/2012

Was this review...?  (31)  (0) [Flag this Review](#)

**Ann B.**  1 Review 0 Answers **Invoice scam**

I received an invoice for \$425 for Telecom Maintenance Agreement. I never heard of this company and no where on the invoice does is mention this if something you CAN have. It's a scam.

» [Bookmark](#) | » [Send a Message](#) |

Posted on 3/29/2012

Was this review...?  (15)  (0) [Flag this Review](#)

**Bryan A.**  1 Review 0 Answers **UST "cold" invoice**

Received an invoice for telecom maintenance/warranty. Have never heard of the company. Someone should stop them.

» [Bookmark](#) | » [Send a Message](#) |

Posted on 3/20/2012

Was this review...?  (11)  (0) [Flag this Review](#)

**Thomas G.**  1 Review 0 Answers **Scam - fake invoice from us-telecom.com**

I received an invoice from these people dated 2/15/12. Same deal - \$425 for maintenance. Never heard of them before. The La Verne PD will not take reports over the phone but if you get an invoice from us-telecom.com you should go to your local police and ask them to do a courtesy report about this, give them a copy of the invoice and ask them to send it via fax to City of La Verne Police Department Fax 909.596.7158

» [Bookmark](#) | » [Send a Message](#) |

Posted on 3/13/2012

Was this review...?  (7)  (0) [Flag this Review](#)

**Ray T.**  1 Review 0 Answers **UST BILLING SCAM**

Like the Arkansas poster, we at the City of Wichita in Kansas have received multiple bills from this company. They do not say anywhere that it is a solicitation as required by USC 39:3001, and that the disclaimer must be in 30 point font.

They sent us these 'invoices' for \$425.00 for telephone maintenance. Total and complete scam. They seem to be targeting state and local governments and school agencies lately.

» [Bookmark](#) | » [Send a Message](#) |

Posted on 2/21/2012

Was this review...?  (5)  (0) [Flag this Review](#)

**Ann H.**  1 Review 0 Answers **UST billing scam**

This company has sent several bills to public schools in Arkansas. We received 2 bills of

## Final Report Distribution

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### **Board of Directors**

Michael D. Antonovich  
Diane DuBois  
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Mark Ridley-Thomas  
Antonio R. Villaraigosa  
Mel Wilson  
Zev Yaroslavsky  
Michael Miles (Non-Voting Member)

### **Metropolitan Transportation Authority**

Chief Executive Officer  
Deputy Chief Executive Officer  
Chief Ethics Officer/Acting Inspector General  
Board Secretary  
Chief Financial Services Officer  
Chief Administrative Services Officer  
Controller  
Metro Purchase Card Coordinator  
Chief Auditor  
Records Management